# DRIVERS AND BARRIERS GURRILLA MARKETING USING META-SYNTHESIS METHOD

#### Mohammad nahid mohammadi

PhD candidate in Entrepreneurship, Department of Management, Chalous Branch, Islamic Azad University, Chalous, Iran

#### Mohammad javad taghipourian<sup>1</sup>

Assistant Professor of Business Management, Department of Management, Chalous Branch, Islamic Azad University, Chalous, Iran

## Maryam rahmati

Assistant Professor of industrial Management, Department of Management, Chalous Branch, Islamic Azad University, Chalous, Iran

#### Davoud kiakojouri

Associate Professor of Public Administration, Department of Management, Chalous Branch, Islamic Azad University, Chalous, Iran

#### **Abstract:**

The purpose of this study is to systematically study guerrilla marketing in the form of identifying key components, concepts and indicators of barriers and drivers using the metasynthesis method. In this study, 100 valid scientific texts in Persian and English were discovered and extracted. After studying and extracting the key codes, finally these codes were aggregated and clustered with the help of Maxqda software and were arranged in the form of concepts and components. After clustering and aggregation of key indicators or extracted codes, finally for guerrilla marketing drivers, two components of internal factors including 7 concepts: culture, employee participation, marketer ability, combined strategies, psychology, education and information technology Extract and component of external factors including 7 concepts: marketing, cooperation with competitors, market learning, communication, geographical development, credibility and social media were also extracted. Also for guerrilla marketing barriers, two components of internal factors including 4 concepts: lack of creativity, time Limited, limited financial resources and the lack of a clear pattern and component of external factors including 6 concepts were identified: lack of influence, changing customer tastes, deconstruction, risks of guerrilla marketing, time consuming and unconventional advertising were identified.

Keywords:drivers, barriers, guerrilla marketing, meta-synthesis method

#### 1. Introduction

Every company, regardless of industry, needs marketing. In recent years, the value of marketing is growing. For decades, the role of marketing has become more valuable with

<sup>1</sup> Corresponding Author Email: Mj.pourian@iauc.ac.ir ,Tel: +98-9112562789

steps, the most important step of which is extracting codes and clustering them in the form of concepts and components, we examine the barriers and drivers of guerrilla marketing.

# 2. Theoretical foundations and research background:

The importance of guerrilla marketing research is growing day by day and it is being used by large companies (Soomroi, et al, 2021). In 1960, the leader of the Cuban revolution, Ernesto Che Guevara, described guerrilla tactics in his famous book Guerrilla Warfare as a method of warfare that ambushes attacks. Marketers applied this concept in the field of employment in the 1960s as a means to achieve large impacts on low costs (Baltes & Leibing, 2008). Especially in recent years, the popularity of the guerrilla concept has been steadily increasing, as the effectiveness of classical advertising is declining dramatically (Van den Putte, 2009) as classical advertising loses its power to attract consumer attention. they give. Because in this way to win the competition to attract attention, marketers use more and more advertising activities to promote their products more aggressively. This effort, however, seems counter-productive, because the budget It requires higher publicity and, importantly, reinforces unavoidable behavior and worn-out effects (Mburu, 2003 & Mogorosi). To find a way out of this vicious circle, marketers have to come up with alternative concepts to get consumers' attention. Guerrilla marketing is a term first coined by Jay Conrad Levinson in his 1982 book, Guerrilla Marketing; He sees marketing from a guerrilla perspective as an opportunity for marketers to help their current and future customers succeed in achieving their goal (Turan & Ching, 2010). Guerrilla marketing is an unusual way to measure and predict behavior, influence people, and test and quantify the quality and quality of business

development and its need for the market (Parilti & spahic, 2019). Companies and organizations can no longer use the old marketing methods to attract customers and sell their products. Old-fashioned methods are both time consuming and costly for companies and not very efficient. In addition, the forthcoming taste changes require new marketing methods in addition to the usual methods. Excessive use of traditional marketing techniques has caused many people in the community to be indifferent to them and the of even resent onslaught such advertisements. Therefore. companies, especially smaller companies, are looking for marketing techniques that are more original and attractive. Guerrilla marketing is a method of modern marketing that uses unusual and unconventional methods to attract more and more customers. The term guerrilla marketing was first coined in 1982 by J. Conrad Levinson. Used by a marketing expert. The term can be defined as "the use of unusual marketing tactics to show, attract attention, and achieve results with minimal resources" (Ashwin, 2006). It uses various techniques that minimize costs and is used for small and medium companies that have something to say. This type of marketing has its methods and rules. But it is not known as merely television advertising, which alone affects the viewers consciousness, but is a combination of several marketing methods and techniques. This form of advertising appears in unforeseen places (Ekream Ceatin, 2012). But what is important in this area is the existence of obstacles and reinforcing factors. There have been many studies in the field of guerrilla marketing, but no study has been done to examine the reinforcing factors or drivers of guerrilla marketing and or barriers to guerrilla marketing. In this research, using the metacombined method, which is one of the methods of reviewing past texts and includes seven

products that solve customer problems and attract their satisfaction in order to achieve goals such as: protecting the growth of the current market and being a leader in new markets (Norton, 2005) The term of guerrilla marketing is an example of the transfer of technical terms related to the military and war to the field of modern marketing. Marketing activity is defined as a struggle to capture the mind of the customer. Marketing as a war is confirmed by the description of various war scenarios (Gupta & Singh, 2017). I had many instances of these wars in the past. For example, the burger war between the two giants of the industry, namely McDonald and Burger King, the war between the famous company Coca-Cola and Pepsi are examples of war with words and images (Mirusi, 2008). Table 2 summarizes the background of previous research. In this section, although a lot of research has been done, but researchers have tried to list the research that is most relevant to the present study.

based on a small firm budget. In fact, guerrilla marketing is a kind of irregular marketing to get maximum results using minimal resources and involves initiatives, innovations, breaking the rules and looking for alternative solutions to traditional marketing methods (Levinson, 2009). It is important to pay attention and research on the issues that strengthen marketing(Wow,2021). The key to the success of guerrilla marketing is the art of paying attention (the purpose of marketing is to be fully informed) and to be constantly informed about all kinds of information, including newspapers, magazines, radio, television, competitors, customers, current events and current events. Baltes & Leibing, 2008). In the traditional definition; Strategic marketing is a comprehensive system of balancing profitable business activities, designed to plan, price, promote and distribute satisfying products and customer service in a competitive environment. This definition interacts with institutions that are seriously aligned with

Table 1: Research background

Tubic 1. Research buchgiound				
Result	Research method	Researcher / year	Issue	Row
Guerrilla marketing	Descriptive -	(Larbi, et al,	The role of guerrilla	1
through innovative low-	survey	2018)	marketing in increasing	
budget methods has	questionnaire		competition from small	
improved the competitive			and medium enterprises	
advantage of small and			-	
medium-sized enterprises.				
The findings of this study	Descriptive -	(Alrabeeah1	The Impact of Guerrilla	2
show that guerrilla	survey	and	Marketing Campaign on	
marketing has an effect on	questionnaire	Jaramillo,	Consumer Behavior of	
young Saudi women and		2018)	Young Women in Saudi	
their buying behaviors.			Arabia	
Small and medium-sized	Interview and	(Çalışkan,2	Emergence of guerrilla	3
exporters in Turkey	questionnaire	012)	marketing practices in	
benefit from the				

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establishment of guerrilla			small and medium-sized	
marketing methods in the export process.			Turkish exporters	
export process.				
Guerrilla marketing is less	Descriptive		The Impact of Guerrilla	4
costly and more effective	survey	(Parilti &	Marketing Measures on	
than traditional marketing,	questionnaire	Spahic,201	Consumer Goals and	
and it strengthens the	-	9)	Comparison with	
relationship between the			Commercial Marketing	
customer and the business.			Communications: An	
			Action	
In this study, participants	Interview -	(Lee, et al,	Creating a Documentary	5
were asked to design a	View	2017)	Video as a Tool for	
guerrilla marketing			Reflection and	
campaign that achieves four main goals of			Evaluation: Getting Guerrilla Marketing Into	
guerrilla marketing:			Action	
message, non-conflict,			Action	
pleasure and value.				
preasure and varue.				
This study describes the	Review -	(Hutter and	Guerrilla marketing:	6
evolution of the current	Analytical	Hoffmann,	The nature of concepts	
understanding of guerrilla		2011)	and propositions for	
marketing as an attempt to			further research	
attract a large number of				
relatively low-cost				
recipients using a surprise				
effect and a diffusion				
effect.				
The results showed that	Descriptive-	( Sadeghian	Investigating the Impact	7
the better the level of	correlation	and	of Guerrilla Marketing	,
knowledge, expectations	Structural	Taghipour,	Model on Improving	
and perceptions of	equation	2018)	Service Sales	
customers in schools, the	1	,	Performance in Tehran	
more services will be. In			Schools	
general, the research				
results show the positive				
effect of guerrilla				
marketing in the entrance				
exam schools in Tehran				
on increasing the sales of				
their services.				

		T	'	
The results showed that	Descriptive	Taghi ganji	Investigating the	8
there is a significant	survey	2018	relationship between	
relationship between	questionnaire		guerrilla marketing and	
guerrilla marketing and its			attracting customers in	
components with			the automotive industry	
attracting customers of the			in Tehran	
automotive industry and				
from the customers' point				
of view, among the				
components of guerrilla				
marketing, cultural tactics				
have the most and human				
tactics have the least				
impact on attracting				
automotive customers.				
Guerrilla marketing	Descriptive-	Haj safi	Investigating the	9
components have a	correlation	2017	Components of	
positive and significant	Structural		Guerrilla Marketing in	
effect on attracting	equation		the Insurance Industry	
customers of Parsian			and Its Impact on	
Insurance Company.			Customer Attraction	
Among the dimensions of			Strategy (Case Study of	
guerrilla marketing,			Parsian Insurance	
cultural tools have the			Company in Tehran	
highest rank and			Province)	
technological tools have				
the lowest rank. Also, the				
observed correlation				
between the components				
of guerrilla marketing				
(human, cultural,				
technological) is				
significant.				
Guerrilla marketing, social	Descriptive	Zareei et al	Guerrilla marketing,	10
responsibility, functional	survey	2016	social responsibility,	
advantages of the brand	questionnaire		functional advantages of	
and credibility have a			the brand and credibility	
direct, positive and			have a direct, positive	
significant effect on the			and significant effect on	
loyalty of Iranian			the loyalty of Iranian	
insurance customers in the			insurance customers in	
three cities studied. Also,			the three cities studied.	
social responsibility has a			Also, social	

direct, positive and significant effect on guerrilla marketing and brand functional advantage, brand functional advantage on credibility, guerrilla marketing on credibility.			responsibility has a direct, positive and significant effect on guerrilla marketing and brand functional advantage, brand functional advantage on credibility, guerrilla marketing on credibility.	
Smart PLS 3 software was used to analyze the data.  The results show that guerrilla marketing has a direct, positive and significant effect on consumer buying intentions; And word-ofmouth advertising has a significant effect on consumer purchasing intent.	Descriptive survey questionnaire	(Ghorbi and Ghasemi Namghi201 9)	Investigating the effect of guerrilla marketing on customer buying intention with the mediating role of electronic word of mouth advertising (Case study: customers of Ofogh Kourosh stores in Mashhad)	11

includes a collection of meta-analysis, meta-composition, meta-theory and meta-theory (Turan & Ching, 2010). Hypertext is a research that evaluates other researches. Hence it is called evaluation evaluations. So meta-combination is a kind of research on other research.

#### 3. Research method

This research is one of the applied researches and the meta-combined method which is one of the meta-study methods has been used. Transcendental is one of the methods used to investigate, combine and pathology of previous studies. The meta-study



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Figure 1: The process of performing a hybrid (Sandelowski & Barros 2007)

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Excellent (50-40); Very good (40-31); Good (30-21); Medium (20-11); Weak (10-0). Based on the scores given to each research, it determined the amount of scores and included scores above 30 in the research [12] (Figure 3). Finally, 23 articles that met the mentioned criteria were selected and studied. After selecting the articles, the content of the texts is carefully studied and the basic indicators are extracted. Throughout the meta-composition, the researcher has continuously studied selected and finalized researches several times in order to obtain findings within the separate contents in which the main and initial studies have been performed. After careful study, the codes were obtained. To extract the research codes by in-depth study and summary and sentences and phrases given in the texts, the appropriate index was extracted based on each sentence or phrase so that it represents the whole phrase. To do this, the text was studied several times by the researcher and the final conclusion was reached. To extract the concepts by putting together related and similar indicators and classifying clustering in the form of related concepts in a cluster were sorted on a regular basis. To extract the components of the research, we put together all the related and similar concepts that may be related to each other and put them in the form of final components. All the given components have been extracted according to the meaning and summary of the given concepts. The researcher has tried to arrange the concepts in such a way that the meaning of several concepts can be summarized in one component and all related concepts can be placed in one concept.

this research, a four-question In algorithm is used. What - what is crosscurricular study set to find? What are the indicators, concepts, and components of guerrilla marketing barriers and drivers? Who - What is the study population? In this realization, scientific texts in Persian and English are considered valid. When - What is the time frame for realization? In this research, between the years 2002 to 2019 and 2013 to 2019 solar. How is the study done? It should be noted that all quantitative and qualitative or mixed studies were reviewed and analyzed. In this research. Iran Dock (IRANDOC). University Jihad (SID) and CIVILICA internal sites were used and external sites Emerald insight, Scopus and Science Direct (Elsevier) were used. It should be noted that Google Chrome, Yahoo and Google Scholar search engines were used to weave the previous research. Search engines searched keywords through reputable search engines and sites, and authentic texts were identified and downloaded. then examined the extracted texts on the basis of acceptance criteria or nonacceptance. These criteria include questions, which are called "currency ratios" in the correction. 1- Research Objectives 2-Method Logic 3- Research Design 4- Sampling Method 5- Data Collection 6- Reflexivity (which includes the relationship between researcher and participants) 7- Ethical considerations 8- Accuracy of data analysis 9-Clear expression and Methods Findings 10-Research value. Based on Rubrick's 50-point CASP scale, the researcher proposes the following scoring system and removes any article with a good score below (less than 30);

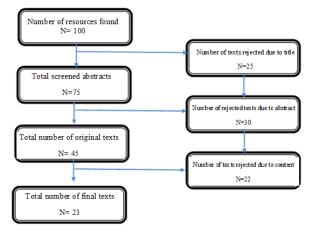


Figure 2: The process of selecting the final texts

internal factors. The concept of culture (two indicators), employee participation (two indicators), marketer ability (five indicators), hybrid strategies (two indicators), psychology (four indicators), education (two indicators) and information technology (two indicators) extraction Were Also for the component of external factors including 7 concepts which include: marketing (two indicators). cooperation with competitors (two indicators), market learning (two indicators), communication (nine indicators), geographical development (two indicators) and social media (three Index).

### 4. Findings

At this stage, the content of the texts is carefully studied and the basic indicators are extracted. Throughout the meta-composition, the researcher has continuously studied selected and finalized researches several times in order to obtain findings within the separate contents in which the main and initial studies have been performed. Table 7 shows the indicators or codes extracted from the study of different texts separately. The results showed that guerrilla marketing has two main components of internal and external factors. 7 concepts were extracted for the component of

**Table 2: Guerrilla Marketing drivers** 

Source	Index of	Concept level	Component level
Zarei et al(2015)	Guerrilla marketing can benefit from organizational culture, organizational culture has a great impact on this type of marketing	Culture	
Levinson, 2007	Using employees 'point of view for marketing activities, using employees' participation in marketing decisions	Employee participation	internal factors
Keller, 2008 Levinson, 1989 Chen, 2011	Proper guerrilla marketer skills are needed for marketing, managerial and marketing skills, marketer ability, subconscious mind, subconscious motivation and subconscious mind in	Marketer ability	

	guerrilla marketing. Proper marketer mental imagery improves guerrilla marketing		
	entrepreneurial spirit.		
Mohammadi et al2017	Different strategies can improve guerrilla marketing Guerrilla marketing requires hybrid strategies	Combined strategies	
Aytekin &Nardali, 2010 Çalışkan, 2012 Levinson & Gibson ,2010	Psychology helps and strengthens guerrilla marketing. Guerrilla marketers use facts and human nature when designing. The basics of psychology and the rules of human behavior help guerrilla marketing. Using individual certainties in guerrilla marketing.	Psychology	
Levinson, 2007	Customer training can boost guerrilla marketing. Training marketers improves guerrilla marketing	Education	
Levinson & et al, 2008	Using information technology to empower guerrilla marketing, technology has greatly helped guerrilla marketing.	Information Technology	
Levinson & et al, 2008	Use other marketing tools to help guerrilla marketing Guerrilla marketing can use other marketing	Marketing	
Levinson & et al, 2008	Cooperation with competing companies (cooperation with competitors), proper interaction with competitors to improve marketing activities	Collaborate with competitors	
Yoffie & Kwak, 2002	Strengthens attention and experience to the guerrilla marketing market. Market learning is a major factor in guerrilla marketing	Market learning	foreign causes
Levinson, 2007 Parilti & spahic, 2019 Bordbar and Hassan Gholipour ,2014	Establishing optimal customer relationships, customer feedback, Use different channels to communicate with customers, Appropriate and useful	connections	

	communication helps guerrilla	
	marketing. Guerrilla marketing	
	communication is a good	
	marketing method.	
	Communication makes guerrilla	
	marketing successful. Developing	
	and strengthening communication	
	can improve guerrilla marketing,	
	mutual customer relationships,	
	and Company, two-way	
	relationship between employees	
	and the company	
	Geographical development of	Canamahiaal
Levinson & et al, 2008	guerrilla propaganda, dispersion	Geographical
	in marketing activities	development
	The degree to which the company	
	is committed to its promises, the	
Larbi et al, 2018	credibility of the company,	Credit
	creates the impact of guerrilla	
	marketing	
	Use social media to develop	
Alrabeeah and Jaramillo,	guerrilla marketing, use online	
2018	for guerrilla advertising, Use a	social media
zareei et al(2014)	variety of media for guerrilla	
	marketing	

and no specific pattern ) two indicators ( and for external factors six concepts that include : no influence ) Two indicators , ( changing customer tastes ) four indicators , ( deconstruction ) two indicators , ( guerrilla marketing risks ) one indicator , ( time consuming ) two indicators ( and unconventional advertising ) four indicators ( were extracted

For the barriers of guerrilla marketing, after studying the texts and clustering and classifying the extracted indicators, we were finally able to extract two main components, including internal factors and external factors. Extracted concepts for internal factors Four concepts include: lack of creativity) two indicators, (limited time) two indicators, (

**Table 3: Guerrilla Marketing barriers** 

Source	Indicators	Concept level	Component level
Alrabeeah and	Creativity is very difficult in guerrilla	Lack of	
Jaramillo, 2018	marketing, Creativity is a big obstacle	creativity	
Levinson, 2007 Larbi et al, 2018	Limited information on guerrilla marketing Guerrilla marketing decisions take a long time.	limited time	internal factors

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Haji safi(2017) Levinson, 2007	Funding is important for advertising in guerrilla marketing Advertising funding has a huge impact on attracting customers to guerrilla marketing but is limited.	Limited financial resources	
Shabaninezhad(2015) Levinson & et al, 2008	Lack of guerrilla marketing, There is no clear and definite structure of guerrilla marketing	Lack of a clear pattern	
Larbi et al, 2018	Guerrilla propaganda may not work among all people, guerrilla propaganda is difficult to penetrate among the people	No influence	
Levinson, 2007 Goulding, 2003 Bordbar and Hassan Gholipour (2014)	Great variety of people's tastes for shopping, rapidly changing customer tastes, changing consumer tastes, changing needs, wants, attitudes and consumer views	Changing customers' tastes	
bordbar and Hasangholipour (2014)	Moving on the red lines set by the government and society in some cases attacks the ideas of society.	Deconstruct	
Alrabeeah and Jaramillo, 2018	Guerrilla marketing can have many risks, such as accidents, customer misunderstandings, ethical issues.	Risks of Guerrilla Marketing	external causes
Alrabeeah and Jaramillo, 2018	Guerrilla marketing takes a long time Attracting customers in guerrilla marketing activities is time consuming	Time consuming	
Fakhrian(2016) Alrabeeah and Jaramillo, 2018	The existence of cluttered and sometimes incomprehensible advertising, the customer's negative attitude towards unconventional advertising, Decreased awareness and recollection of guerrilla propaganda, Sometimes nervousness, confusion and fear for the audience in guerrilla propaganda.	Unconventional advertising	

information extracted components external factors including 7 concept: Marketing, Collaboration with competitors, market learning, communication ,geographic development, credibility and social media were extracted.

Finally, after extraction and clustering code, they were able to use the software Maxqda for drivers of guerrilla marketing two components of internal factors, including concept: culture, employee involvement, marketing ability, mixed strategies, psychology, education and technology in

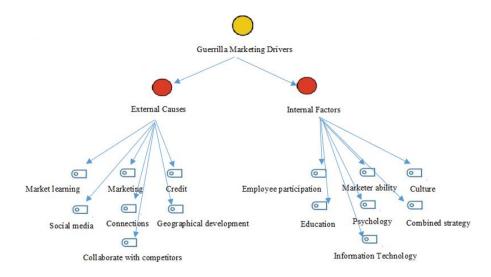


Figure 3: Guerrilla Marketing Drivers

external factors including 6 concepts: lack of influence, changing customer tastes, deconstruction, guerrilla marketing risks, time. It is unusual to be on top of propaganda.

Also for guerrilla marketing barriers, there are two components of internal factors which include 4 concepts: lack of creativity, limited time, limited financial resources and lack of a clear pattern and component of

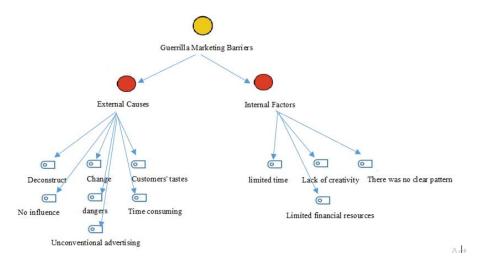


Figure 4: Guerrilla Marketing Barriers

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services. Using guerrilla marketing tools, companies try to penetrate the private world of customers and create a unique and different experience for customers, which leads to customer attraction and loyalty. Guerrilla marketing is based on creativity and imagination, which is why most hybrid strategies are performed in a number of actions that are different from traditional advertising. This type of marketing, with innovative use of resources and methods, provides the least cost

#### 5. Result

Today, traditional marketing methods are no longer used to advertise and attract customers because the growing growth of domestic and foreign companies and their close competition for more market share has created a very competitive environment. Marketing methods are very different today and to be successful in marketing, you have to make people change the type of product they consume or accept a new type of products and

component including 7 concepts: marketing, cooperation competitors, with Market learning. communication. geographic development, credibility and social media were extracted. Suggestions are made to better strengthen and reduce the factors of guerrilla marketing barriers according to the proposed model. It can be concluded that this model, by using meta-combination, tries to provide a proper structure and division of concepts; Which can be a basis for future research. The following is also suggested for future studies. Evaluation of the barriers and drivers of guerrilla marketing in small, medium and large companies is mostly done by quantitative research tools in the field of dimensions. Given that many indicators and concepts of guerrilla marketing are presented. It is suggested that future researchers use this questionnaire and structural equation model to evaluate this model. It is also suggested to future researchers to study the factors affecting guerrilla marketing and to analyze guerrilla marketing in various organizations and companies.

to companies. With the help of guerrilla marketing, companies can come up with many ideas. But in guerrilla marketing, there are driving factors that strengthen and help guerrilla marketing, and on the other hand, there are barriers who weaken guerrilla marketing. In this study, we extracted guerrilla marketing barriers and drivers using the hybrid method. The results showed that guerrilla marketing barriers included two components of internal and external factors. For internal factors included 4 concepts: lack of creativity, limited time, limited financial resources and lack of a clear pattern and component of external factors included 6 concepts: lack of influence, changing customer tastes. deconstruction, risks of guerrilla marketing, consuming and unconventional advertising. For guerrilla marketing drivers, two components of internal factors including 7 concepts: culture, employee participation, marketer ability, combined strategies, education information psychology, and technology are extracted and external factors

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